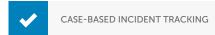


WOWZA STREAMING ENGINE™ MAINTENANCE AND SUPPORT

Wowza maintenance and support protects your streaming investment by providing access to the latest feature enhancements and worldwide technical support engineers.

BENEFITS INCLUDE







REGULAR SOFTWARE UPDATES





DEDICATED EMAIL SUPPORT FROM OUR WORLDWIDE TECHNICAL SUPPORT ENGINEERS



ACCESS TO WOWZA MEDIA SERVER 3.X AND EARLIER LEGACY INSTALLERS

MAINTENENCE AND SUPPORT DETAILS

TARGET RESPONSE TIME

SUPPORT CHANNEL

NAMED SUPPORT CONTACTS

48 HOURS, EXCLUDING WEEKENDS AND HOLIDAYS

UNLIMITED EMAIL SUPPORT

5 NAMED CONTACTS PER ORGANIZATION

HOW TO BUY

SUBSCRIPTION LICENSES

Maintenance and support is included with your active Wowza Streaming Engine monthly subscription.

PERPETUAL EDITION LICENSES

One-year and three-year maintenance and support contracts are available for Wowza Streaming Engine™ perpetual licenses. Renewing your contract before it expires ensures you avoid maintenance and support gaps.

Simply go to My Account > My Support to purchase

Visit wowza.com/products/maintenance-support or contact us at sales@wowza.com for more information.